

TO OUR VALUED CUSTOMERS

TEMPERED MIRROR

Tempered glass is used in manufacturing mirrors where safety is the paramount concern. Due to anomalies that are inherent in the tempering process, tempered mirror cannot be held to the same quality standards as annealed mirror.

Surface blemished that should be anticipated include scratches and rubs. Because the glass must be tempered prior to silvering, these blemished can be encountered on both the face and the silvered surfaces.

Also inherent in tempered glass is an increased level of distortion. This distortion is due to the energy trapped in the glass by the tempering process. This creates a certain amount of bow or warp. The visual effect is further amplified by the application of the silver reflective coating in the mirroring process.

Therefore, there is no industry nor Gardner specification regarding Silvered Tempered Glass. Gardner's policy on tempered mirror is an "AS IS PRODUCT". There are no rejects accepted once the product leaves our facility.

Sincerely,

Jill Edwards
Gardner Glass Products
Chief Technical Officer