



Cust No: _____

Date: _____

Customer Name: _____

Contract/SO #: _____

PRODUCT GUARANTEES

PRODUCT	Time from original install	COVERED MATERIALS	LABOR	
GLASS/MIRROR				
	<= 1 Yr	Full replacement -No charge	Full Guarantee	
	> 1 Yr	No guarantee	No guarantee or coverage	
	Up to 5 years	5 Year Manufacturer's Warranty Mirror Silvering ***	No guarantee or coverage	
	Exceptions- Visual defects not visible from 5 ft away under normal viewing conditions.			
SHOWER ENCLOSURES	NOTE	Not responsible for cracked tiles during installation. Will caulk at no charge or replace for a fee.		
CLEAN GLASS OPTIONS	<= 3 Yr	TEKON- Full performance warranty	Full Guarantee	
	Lifetime	SHOWERGUARD- Full performance warranty	<= 1 Yr; Go to www.showerguardglass.com	
WORKMANSHIP	<= 1 Yr	Full replacement - No charge	Full Guarantee	
	All	>1-10 Yr	Full replacement glass only guarantee	
	All	> 1 Yr	Full replacement glass only guarantee	
	INTFRMLS	‡Includes caulk, gaskets, adhesive tapes or compounds, hardware, incidentals		
LEAKAGE		CONDITION - WATER OUTSIDE SHOWER	COVERAGE	
	<= 1 Yr	Small puddle few inches or less diameter	No guarantee or coverage	
	All	<= 1 Yr	Droplets, dripping	No guarantee or coverage
	All	<= 1 Yr	Continuous stream	Full guarantee****
	INTFRMLS	<= 1 Yr	Large puddle	Full guarantee****
		> 1 Yr	Any	No guarantee or coverage
		**** Exceptions- Threshold pitched improperly-minimum 1/8" pitch inward required for warranty. Uneven or unsealed tile - water escapes thru gaps where seals meet tile. Channeling of water via deep grout lines, excessive spray volume in a concentrated area. Metal bottom thresholds may need to be installed for a charge to prevent leakage. No warranty where seals and/or sweeps are not used per customer request.		
CLOSET SHELVING*	NOTE	Not responsible for drilling damage to concealed obstacles - pipes, wiring, etc.		
All	<= 1 Yr	Full replacement - No charge	Full Guarantee	
All	> 1 Yr	10 Yr Replacement**	No guarantee or coverage	
GARAGE SYSTEMS*			No guarantee or coverage	
BATH ACCESSORIES*				
All	<= 1 Yr	Full replacement - No charge	Full Guarantee	
All	> 1 Yr	10 Yr Replacement**	No guarantee or coverage	
<p>NOTES: ALL PRODUCTS- Warranties do not include property damage of any type during or after the warranty period.</p> <p><1> Excluded is any damage caused by lack of cleaning, water conditions of any type, and corrosive or caustic cleaners of any type.</p> <p>* Max loading guidelines apply</p> <p>** Wear & tear excluded - Drawer slides, surface blemishes from use, etc.</p> <p>*** Normal conditions - No excessive moisture from steam, humidity, standing water or other liquids. This will exclude many bathroom applications. Chemical attack from cleaners, organic or inorganic contaminants of any type excluded. Damage caused by corrosive environments such as salt air or other corrosive atmospheric particulates excluded. Damaged materials may be subject to laboratory analysis to determine cause of failure.</p>				